

Field Service Engineer – H+S Aviation, Portsmouth

H+S Aviation – what do we do?

H+S Aviation and sister company, Dallas Airmotive, are OEM-certified and dedicated to providing maintenance, repair and overhaul services for small gas turbine and turbofan engines used in aviation.

Do you want a flexible working life where you can juggle your work and home life equally? Our flexi hour/day banking system will give you the control you need! We treat all our employees fairly, equitably and with respect, we like to look after our employees at H+S Aviation, we offer you our perks discount scheme for hundreds of retailers and wellbeing support for you and your family 24 hours a day. If you stay with us for 5 years or more, we have long service recognition plus many other benefits including a Company Pension scheme matching your contributions up to 7.5%, and a non-contractual share save bonus scheme to help save for a rainy day.

About the role:

To provide professional hands-on technical support to meet customer requirements to ensure the highest level of customer service is achieved. To travel within the UK or overseas when required to support customer requirements.

- Strip engines, modules or components in line with engineering instructions
- Carry out basic cleaning of components
- Inspect relevant components and identify items for scrap, rework or refit with reference to and interpretation of relevant production information and Original Engine Manufacturer (OEM) manuals in accordance with Company Procedures and Quality Manual
- Ensure all items required for rebuilding are to the required specifications and are available in line with agreed turn time targets
- Build engines, modules or components to defined standard ensuring fits & clearances and modification standards are accurate
- Prepare rebuilt unit for testing
- Where applicable, set up engine, test and ensure all agreed checks are actioned
- Carry out final checks on completed unit ensuring all paperwork is appropriately stamped
- Utilise IT systems as appropriate
- Respond to field trip requests when requested
- Coordinate the necessary preparations for field trips to ensure that all tooling and materials are sent to the location for the agreed start time
- Provide the commercial team with accurate field trip expenses to ensure accuracy of estimate and Invoice
- Liaise with the commercial team to ensure that all tooling, and if applicable materials, are returned to the shop on completion of project
- Complete Visa Card claims and return all cash advances within the company target

Engineering Support duties

- Produce work instructions in line with Log Book requirements, OEM specifications and if applicable customer's special requirement (CSR) in an accurate and timely manner
- Ensure customer queries are dealt with professionally and speedily and take appropriate preventative action
- Provide technical/engineering support and advice to customers during field service visits and in response to incoming queries
- Liaise with customer and agree field trip start / completion dates
- Utilise IT systems to generate reports and correspondence as necessary
- Provide technical training when requested

- Ensure engineering administration procedures, Publication Reviews etc.. are actioned in a professional and timely manner
- Maintain a good understanding of cost estimate / Invoice process to avoid unnecessary / late cost escalation.

What do we want to see from you?

- Recognised Engineering Apprenticeship, or equivalent NVQ and BTEC level 3 in an engineering discipline and/or Licensed Aircraft Engineer
- 5 years' experience in aviation industry
- Familiarisation with Gas Turbine Engines
- Experience of Line/Base Maintenance experience on PWC 500, PWC PT6A, PWC JT15D, or Honeywell TFE731 Series Turbine Engines (preferable)
- Aged over 21 (aviation authority requirement)
- Total quality principles, attention to detail and high level of concentration
- Valid Passport (minimum 6 months validity) for overseas travel

Interested in joining us... What's next?

Interested in joining us... What's next? – To apply for the Field Service Engineer Role, please send your CV and cover letter to recruitment@hsaviation.co.uk by Friday 28th February 2020.

By applying for this role and/or submitting your CV, you are agreeing to the use of your personal data as detailed in your candidate privacy notice which can be found at <https://www.bbaaviation.com/~media/Files/B/Bba-Aviation/documents/privacy-policy/candidate-privacy-notice-bba-aviation-8-may-2019.pdf>. Please take a few moments to read our candidate privacy notice prior to applying.

